# Making People Decisions 

## Webinar

## Using MS Teams



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Leave



## Activity Icons



## Agenda

- What people decisions are
- Why people decisions are important
- How to make people decisions



## Objective

- To understand what people decisions are, why they are important, and how to apply research and understanding in order to make better, more informed people decisions.



## Chat Discussion

In your own words, what do you think of when you hear the term "people decisions"?

## What are People Decisions?

"Great results only come when great people fill the right roles."

- DANIEL GOLEMAN


## Why are People Decisions Important?

- Personal Impact
- Business Impact



## Poor Decisions

Do you have any examples of how a poor people decision impacted you or your team?

## Decision Making Strategies

- Gather facts and weigh pros vs. cons
- Alignment with values or goals
- Follow the path of least resistance
- Refer to past similar decisions
- Engage with trusted advisors
- Instinct


## Emotions and Decisions

## What role do emotions play in your decision-making process?

## Two Systems at Work

- Fast brain
- Fast
- Efficient
- Hidden
- Slow brain
- Slow
- Powerful
- Requires a lot of energy



## Decision Making - Fast Thinking



Limbic System

## Decision Making - Slow Thinking



Orbitofrontal Cortex

## Working with Emotions

## Identify what you feel about the role

Focus on mitigating your concerns

## Question your thinking

## Workbook Activity

Identify a time when your emotions drove a people decision. What was the emotion and what impact did it have on your decision?

## Emotions Inform Decisions

- Slow down
- Take a breath
- Identify pros and cons
- Ask yourself, "what does right look like?"
- Decide on which choice to make



## Make Your Selection

1. Understand the Assignment
2. Understand the Person


Hiring, Developing, and Promoting

- Hiring

- Developing
- Promoting



## Process for Making People Decisions

1. Think through the assignment
2. Create a competency profile
3. Assess candidates
4. Use a team to inform the decision
5. Continue supporting after selection

## Thinking Through the Assignment

- What is at the heart of the:
- Role
- Project
- Opportunity
- What are the must-have skills?
-What will they learn in this assignment?



## Role and Fit

Have you ever been in a job where you were in over your head?

What did you learn?

## Create a Competency Profile

Minimum qualifications

- Experience
- Nice to have



## Chat Question

What is a critical competency that is needed for someone to be successful in your role?

Did you have it when you began or was it one that you developed over time in this role?

## Reviewing Leaders

- Strengths
- Areas of Growth



## POLL QUESTION

When making a people decision, I focus mostly on a leader's:
A. Education
B. Technical skills/competencies
C. Current role/title
D. Accomplishments

## Leverage Your Team

- Review documents
- Conduct panel interviews
- Ask behavior-based questions



## Selection

- Determine the competencies you will assess
- Develop questions to measure competencies
- Use open-ended follow up questions, if appropriate
- Ask behavior-based questions to identify the degree of specific, critical competencies
- Take notes
- Create a scale for evaluating answers


## Decide

Think through the assignment

Assess potential leaders

Create a competency profile

Use a team to inform the decision

## Continue to Support After Selection

- Check-In
- Do they understand the project
- Coach
- Provide feedback



## Feedback

What was one piece of feedback that you have received that has had a lasting positive impact on you?

## Wrapping Up

- Remind yourself that people decisions are critical
- Recognize all decisions are rooted in emotion
- Think through the assignment
- Create a competency profile
- Assess leaders
- Use a team to inform the decision
- Continue supporting after selection


## Final Reflections

What is one thing that stood out to you today that you want to remember?


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## ECA POLL

Did you attend this webinar today because it addressed a gap that was identified in your Employee Competency Assessment (ECA)?

## Thank you!

For questions, email:
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